



## **City of Livonia COVID-19 Resources Guide**

### **TABLE OF CONTENTS (click to skip to section)**

- [COVID-19 Health and Cleanliness](#)
- [General Resources](#)
- [Food & Nutrition Resources](#)
- [In-Home Educational Materials](#)
- [Exercise and Recreation Activities](#)
- [Small Business and Workforce Support Resources](#)
- [Volunteer Opportunities](#)
- [City of Livonia Essential Services FAQ](#)

### **IN CASE OF A MEDICAL EMERGENCY, CALL 9-1-1**

### **CITY OF LIVONIA ESSENTIAL SERVICES CONTACT INFORMATION**

- General City Line: (734) 466-2200
- 16th District Court: (734) 466-2500
- Livonia Police Department (non-emergency): (734) 466-2470
- Livonia Fire Department (non-emergency): (734) 466-2444
- Department of Public Works: (734) 466-2655
- Livonia Community Transit: (734) 466-2700
- Parks and Recreation: (734) 466-2900
- Housing: (248) 477-7086
- Assessor: (734) 466-2220
- Inspections: (734) 466-2580
- Water (734) 466-2278



## COVID-19 HEALTH AND CLEANLINESS RESOURCES

### [Think you may be sick because of COVID-19?](#)

Please contact a medical provider remotely to be evaluated.

Call the Michigan COVID-19 Hotline at 888-535-6136.

Call Beaumont's COVID-19 Hotline at 800-592-4784

[Use Beaumont's COVID-19 Online Risk Assessment Tool](#)

### [Frequently Asked Questions about COVID-19—Michigan Department of Health and Human Services](#)

### [Tip Sheet for Older Individuals – Michigan Department of Health and Human Services](#)

### [Disinfecting Your Home if Someone is Sick—Michigan Department of Health and Human Services](#)

- Note: Please refrain from flushing “flushable” wipes or anything other than toilet paper down the toilet.

### [Guidance for Individuals Recovering from COVID-19 at Home – Michigan Department of Health and Human Services](#)

Disaster Distress Helpline – 1-800-985-5990 – U.S. Department of Health and Human Services

Livonia Public Schools Social Emotional Support (SES) Hotline  
Parents, Guardians & Students can contact:

- o Call (734) 744-2737 or (734) 744-2SES
- o Email <mailto:mseo@livoniapublicschools.org>

### [Stress-Reducing Techniques – Michigan Medicine](#)

### [Anxiety Reducing Exercises – Michigan Medicine](#)

### [Deep Breathing Techniques – Michigan Medicine](#)

### [5 Tips to Help Caregivers Practice Self-Care – Michigan Medicine](#)



## GENERAL RESOURCES

[Contact the United Way by dialing 211 for general help finding healthy lunches for your children, parenting groups, or utility assistance.](#)

[United Way – Legal Aid and Defender Association](#)

[The Senior Alliance Friendly Reassurance Phone Program](#) – (800) 815-1112

## FOOD RESOURCES

[Livonia Food Pantries](#)

[YMCA Grab and Go Meals for Children and Young Adults](#)

[CARES in Farmington Hills](#)

[Meals on Wheels Sign Up Page](#)

[Curbside Food Service – Livonia Public Schools](#)

[Food Distribution Plan – Clarenceville School District](#)

[Gleaners' Community Distribution Sites](#)

[Grocery Delivery Services – Michigan Muslim Community Council – \(734\) 325-4134](#)

### Grocery Stores and Other Businesses with Adjusted Hours for At-Risk Individuals or Essential Personnel

**Walmart:** 7 a.m. to 8:30 p.m.

Senior Day: Tuesdays 6 – 7 a.m. (March 24 to April 28)

**Target:** 8 a.m. to 9 p.m.

Senior Day: Wednesdays 8 – 9 a.m.

**Walgreens:** 9 a.m. to 9 p.m.

24-hour drive-through remain unchanged

Senior shopping every Tuesday 8 – 9 a.m.

Free shipping offered to seniors on online orders.



**Meijer:** 8 a.m. to 10 p.m.

Senior Days: Tuesdays and Thursdays 7 – 8 a.m.

Essential Workers Days: Mondays and Wednesdays 7 – 8 a.m.

**Aldi:** 9:30 a.m. to 6 p.m.

Vulnerable Shoppers' Hour: 8:30 a.m. – 9:30 a.m.

**Busch's:** 7 a.m. to 9 p.m.

**CVS:** hours unchanged

**Whole Foods:** 9 a.m. to 8 p.m.

Senior Day: Every day 8 - 9 a.m.

**Larry's Foodland:** has not announced modified hours

**Stan's Market:** has not announced modified hours

**Kroger:** 7 a.m. to 10 p.m.

Special hours for those 60+, expectant mothers, first responders, and those with compromised immune systems: 7 – 8 a.m. on Mondays, Wednesdays, and Fridays

**Dollar General:** 8 a.m. to 8 p.m. or 10 p.m. (depending on the store)

Senior Day: Every day 8 - 9 a.m.

**Trader Joe's:** 9 a.m. to 7 p.m.

**Westborn Market:** 8 a.m. to 7 p.m.

**Joe's Produce and Gourmet Market:** 9 a.m. to 8 p.m. (regular hours)

**Value Center Market:** has not announced modified hours

**Sam's Club:** 9 a.m. to 8 p.m. (Monday - Saturday); 10 a.m. to 6 p.m. (Sunday)

Shopping for those with compromised immune systems: 7 – 9 a.m.

**Costco:** 10 a.m. to 8:30 p.m. (Monday - Friday); 9:30 a.m. to 6 p.m. (Saturday)

10 a.m. to 6 p.m. (Sunday)

Senior/Physical Disabilities Day: Tuesdays and Thursdays 8 - 9 a.m.

**BJ's Wholesale**

Senior Shopping Hour: 8 – 9 a.m.



|  |
|--|
|  |
|--|

## EDUCATIONAL RESOURCES

[Livonia City Libraries eBooks](#)

[Helping Young Kids Through the Coronavirus Crisis – Michigan Medicine – Department of Psychiatry](#)

[How to Talk to Teens About the New Coronavirus – Harvard Medical School](#)

[Detroit Public Television Education Resources for In-Home Learning](#)

### Livonia Public Schools

- [Preschool and Young 5s](#)
- [Elementary](#)
- [Upper Elementary](#)
- [Middle School](#)
- [High School](#)
- [Post Secondary](#)

### Clarenceville Public Schools

- [Resources for Home Learning \(All Grades\)](#)

## EXERCISE AND RECREATION RESOURCES

[YMCA 360 Free On-Demand Exercise Videos](#)

[Resources to Maintain a Healthy Lifestyle Amidst COVID-19 Outbreak – American Heart Association](#)

|  |
|--|
|  |
|--|



## EMPLOYEE AND SMALL BUSINESS RESOURCES

[COVID-19 Resources -- Small Business Association of Michigan](#)

[Small Business Relief Program: Grants & Loans - Michigan Economic Development Corporation](#)

[Low Interest Disaster Loans to Help Businesses - U.S. Small Business Administration](#)

[Wayne County and TCF Bank Partner on Small Business Relief Loan Fund](#)

[Federal Disaster Loans for Businesses, Nonprofits, Homeowners, and Renters – U.S. Small Business Administration](#)

[Unemployment Insurance Agency – Michigan Department of Labor and Economic Opportunity](#)

- Please note that the State of Michigan and U.S. Department of Labor have entered into an agreement expanding who is eligible for unemployment benefits. This now includes self-employed individuals, 1099 contractors, gig workers, and freelancers.

[Employee Information on Rights During Public Health Emergencies – U.S. Department of Labor](#)

[Coronavirus Resources for Employers and Workers – Michigan Department of Health and Human Services](#)

[Detroit Regional Chamber of Commerce Coronavirus Resources Page](#)

### Companies Hiring Now

[Sunset](#)

[Westborn Market](#)

[Amazon](#)

[Busch's](#)

[Aldi](#)

[Costco](#)

[Kroger](#)

[Dollar Tree/Family Dollar](#)

[Dollar General](#)

[Domino's](#)

[Meijer](#)

[Walmart](#)



[Target](#)  
[DoorDash](#)  
[Grubhub](#)  
[UberEats](#)  
[Postmates](#)  
[Shipt](#)  
[Instacart](#)

### **VOLUNTEER OPPORTUNITIES**

The City of Livonia is establishing a collection site for donations of personal protective equipment for first responders and medical professionals. This includes surgery masks, N95 masks, hand sanitizer, sanitizing wipes, gowns, and gloves.

Please call City Hall at (734) 466-2200 for information as this site is set up.

[United Way of Southeast Michigan COVID-19 Volunteer Needs](#)

[Gleaner's Food Bank](#) – (866) 453-2637

[American Red Cross](#) - (800) 733-2767 – Blood Donations Needed!

Support Meals on Wheels – [Donate](#) or [Volunteer](#)



## **FREQUENTLY ASKED QUESTIONS ABOUT LIVONIA'S RESPONSE TO COVID-19**

### **Q: What can I do to keep my family safe during the COVID-19 outbreak?**

A: Practicing good personal hygiene and social distancing are the best efforts we can all make to limit the spread of coronavirus. Wash your hands for at least 20 seconds, use hand sanitizer, cover coughs and sneezes with your arm, avoid large gatherings or crowds of people, and limit yourself to only essential errands.

### **Q: If a family member or I think we have been exposed to the virus or are exhibiting symptoms, what should we do?**

A: Please call or contact a medical provider first to have your symptoms screened. At this time, not everyone's symptoms or medical history qualifies them for testing. Do not show up to a medical facility without first contacting a medical provider. You can call the Michigan COVID-19 Hotline at 888-535-6136 or Beaumont's COVID-19 Hotline at 800-592-4784. They also have an Online Risk Assessment Tool ([https://secure.beaumont.org/VirtualScreening/?\\_ga=2.62743276.1166419404.1584651511-1583366453.1584374362](https://secure.beaumont.org/VirtualScreening/?_ga=2.62743276.1166419404.1584651511-1583366453.1584374362)).

### **Q: How will we find out more about COVID-19 cases in Livonia?**

A: Visit our website ([www.livoniacovid19.com](http://www.livoniacovid19.com)) to view the daily situation report. The Wayne County Health Division oversees investigations into COVID-19 cases. They follow up with all individuals who may have been in medium or high-risk contact with the patient. If they cannot account for all medium and high-risk contacts, they will release exposure sites publicly.

### **Q: What are the differences between high, medium, and low risk categories for exposure?**





A: The CDC has released guidelines on how it defines these different [risk levels on their website](#). The nature and extent of an individual's contact with Laboratory-confirmed case of COVID-19 corresponds with an individual risk category. Note that this is different from the idea of someone being "at greater risk" of COVID-19 health issues. The CDC has identified those with weakened immune systems, a history of respiratory issues, or other pre-existing health conditions, alongside the elderly, as at particular risk of COVID-19. **With this said—people of all ages are at risk of getting sick and hospitalized with COVID-19.**

**Q: What does Governor Whitmer's "Stay Home, Stay Safe, Save Lives" Executive Order mean?**

The order temporarily suspends in-person business operations that are not necessary to sustain or protect life. The order directs Michigan residents to remain at home unless they are a part of the critical infrastructure workforce, engaged in an outdoor activity, or performing health and safety tasks for themselves or family (e.g. going to the grocery store or the pharmacy). [The full text of her order can be found on the state of Michigan's website.](#)

**Q: How long will City Hall and other buildings remain closed?**

A: City Hall, the Kirksey Recreation Center, the Senior Center, libraries and 16<sup>th</sup> District Court will remain closed until at least April 14, at which time the potential for re-opening of each of these facilities will be considered. Please note that the City of Livonia will remain aligned with the State of Michigan and Centers for Disease Control and Prevention's recommendations as they are updated. President Trump recently extended social distancing guidelines until April 30, and Governor Whitmer will likely update her Executive Orders soon.

**Q: What does this City Hall closure mean?**

A: City Hall is not open to the public. Residents and visitors will not be allowed entry without a prior appointment, and all non-critical employees are working from home.

**Q: What about City Council meetings? Boards and commissions?**

A: The City has purchased Zoom's webinar package to be able to do Council meetings without interruption. Stay tuned to the city website and facebook page for additional information as it becomes available. Select boards and commissions may also make use of this technology.



**Q: I have city business to attend to – what do I do?**

A: Do not go to City Hall. Please review our city website ([www.Livonia.gov](http://www.Livonia.gov)) in order to find updated information about certain tasks including water bills, birth and death certificates, and tax payments. Please refrain from visiting City Hall at this time. The red drop box located on the east side of City Hall is also available and can receive documents related to any city business.

**Q: What does the reduction to critical city services mean?**

A: Police protection, fire and advanced life support services, road, water and sewer maintenance have all been deemed critical and will continue. However, non-critical and non-essential city services may see a delayed response, and we hope city residents will be patient as our on-site and remote staff works to serve you.

**Q: How do I know what are reliable sources of news or information about COVID-19?**

A: All residents are encouraged to seek out reliable information. The city's page at [livoniacovid19.com](http://livoniacovid19.com) is regularly updated with resources from the county, state and federal governments, specifically with research-based guidance on what you can do to keep your family safe. Residents are also encouraged to visit the CDC's [Coronavirus Rumor Control](#) page.

**Q: Are our parks open?**

A: YES – with some important exceptions. Playground equipment is closed. It is important that all park visitors abide by social distancing practices. Ice arenas, the Bicentennial Dog Park, and our city golf courses are also closed through April 14.

**Q: What is the status of trash collection and recycling?**

A: As of this time, these services are continuing as normal. The Simple Recycling program that collects clothing and household items has been temporarily suspended at this time.

**Q: I think I have witnessed price gouging at a store – what do I do?**

A: Please call the hotline set up by the Michigan Attorney General's Office at (877) 765-8388.

**Q: What changes to taxes or city payments have happened as a result of COVID-19?**



A: The federal and state tax deadline has been delayed 3 months until July 15. Governor Gretchen Whitmer has declared a temporary moratorium on water shut-offs statewide. Additionally, the City of Livonia has canceled late fees and interest on payments for those with an April water bill due date.

**Q: What is the status of the Meals on Wheels program?**

Wayne County continues to operate the Meals on Wheels program in Livonia at this time, with meal delivery still taking place to residents. Most meals are delivered in frozen or shelf-stable packs of 5 meals to minimize contact as deliveries take place.

**Q: With schools closed, what options are available for students facing food shortages?**

A: Both [Livonia Public Schools](#) and [Clarenceville School District](#) have developed food distribution plans for their students.

**Q: What other resources exist for families facing a food shortage?**

A: Contact the City of Livonia directly at (734) 466-2200 or review our resources guide.

**Q: How can I support local restaurants and bars during their closure?**

A: The Livonia Chamber of Commerce is doing a [great job of highlighting the various Livonia small businesses that are still providing or transitioning to provide carry-out and delivery services](#). Note that all restaurants are delivery or carry out only. Stay tuned to the Chamber's [Facebook](#) page for details.

**Q: What is the status of our libraries?**

A: Our libraries are closed, but the book drop-off is open at both libraries. Hoopla eBook checkouts have been increased to 10 per month. The library will also be adding a new platform for Audiobooks to the RB Digital Magazine platform. A moratorium on collecting fines is in effect during the closure.

**Q: I want to help or show my support– what can I do?**

A: The City is working with the Livonia Chamber of Commerce and the Livonia Community Foundation to collect monetary donations to help support the COVID-19 Community Response.



Donors may write a check to the Livonia Community Foundation, a 501(c)3 nonprofit organization that has supported charitable and educational efforts in Livonia for 25 years. Please put COVID-19 on the notation line. Funds will be used to support medical personnel and first responders, plus others in need, dealing with this pandemic.

Checks may be mailed to the Livonia Chamber of Commerce, 33300 Five Mile Road, Suite 212, Livonia, MI, 48154.

While we are all deeply grateful to our first responders and frontline medical professionals for their service and sacrifice during this crisis, please refrain from acts of appreciation that may have unintended consequences. The Governor's Executive Order prevents members of more than one household from gathering for any non-essential reason. Beaumont has set up a list of approved [community support activities](#) to thank our hospital staff.